



Please read this user manual thoroughly and completely before using the product.



Life cycle of product is three years

VER: D30-20201113-V01

Please read the instructions carefully before operating the product.

Thank you very much for buying our hearing aid.

When you see film, watch the play, have meeting, or have classes, the product can help you to hear the sound clearly and loudly. While in forest, if you want to hear very slight sound, it will be a good choice. Please read the instructions carefully before operating the product.

I.NOTICE

1.1 What is the hearing loss?

A speech frequency puretone average (average of hearing thresholds at 0.5, 1, 2, and 4 kHz) of greater than 25 dB hearing level (HL) in both ears was defined as hearing loss per World Health Organization criteria, and this is the level at which hearing loss begins to impair communication in daily life. (Extracted from the literature of: World Health Organization prevention of Blindness and deafness(PBD) program. Prevention of Deafness and Hearing Impaired Grades of Hearing Impairment)

1.2 What is the hearing aid?

Jinghao hearing aid was used the air-conduction type to compensate of impaired hearing. It is a wear sound-amplifying device. The fundamental operating principle of hearing aid is to receive, amplify, and transfer sound to the ear drum of a hearing impaired person.

II INTENDED USE

2.1 Medical purpose

The hearing aid was intended to compensate of impaired hearing.

2.2 Intended patients and environment

The hearing aid expect used indoor and outdoor environment, any patients if need hearing compensated decided by doctor can be using but the patients must over than 36 months old.

2.3 Side effects

- For the patients skin sensitive with silicon material, may be caused the ear canal pruritus.
- First use may cause ear canal appear temporary maladjustment, such as slight pain.

III IMPORTANT SAFFTY INSTRUCTIONS

Read all the information in the instruction manual and any other

The device is unsuitable and should not be used in the following situations:

- Patients with chronic suppurative otitis media, congenital ear atresia to banned use;
- This hearing aids only be used for compensating the patients with hearing impairment, do not have hearing therapeutic value.
- The hearing aids can not be used by infants under 36 months old.

3.2 WARNINGS A Warning

 Keep small parts (hearing instrument, battery and detachable parts) that can be swallowed out of children's reach. Dropping, immersing in liquid, strong electromagnetic fields or excessive heat will damage the hearing aids. If parts remain in the ear, please go to see a doctor as soon as possible, do not take it out by yourself.

- Do not use it at high volume for long time. Otherwise it will injure your ear. If you feel uncomfortable, please stop using.

- Please maintain the products all the time, avoid ear plug and sound collecting hole being blocked by foreign objects. It will affect the effect of sound amplifier.
- Avoid shocking, falling the product. Do not keep or use it in environment of humid of high temperature (such as sauna room), to avoid damage the hearing aids.
- Do not throw the scrapped battery as common rubbish, it should be handled by special equipment, to avoid pollute the environment
- Do not use the product in potential explosive or dangerous environment, to avoid damage the hearing aids.
- Keep the unit away from the children. It will injure him or others, or damage the unit.
- Do not use in an oxygen rich environment, and continue use hearing aids long time, it may damage the device.
- Do not set volume levels too high. Listening for extended periods at high volume levels can cause further hearing damage. Special care must be taken because this hearing aids is a high-output type.
- Do not lend your hearing aids to other persons. Using a hearing aids designed for someone else can result in hearing damage.
- Monitor any unusual skin reaction. In some instances, wearing a hearing aids can cause an allergic reaction leading to itchiness or

rashes. If you notice any unusual skin condition, stop wearing the hearing aids and see a medical specialist.

- Do not touch the hearing aids to the magnetic thing. Hearing aids may be broken when it is touched to the magnetic thing.
- Be sure to take off the hearing aids when getting a diagnosis or treatment of follows (If you get them with hearing aids worn,
- hearing aids is broken and is not activated.)Do not touch the inside. The inside of the hearing aids contains many delicate parts that are precision adjusted. Never pry the
- inside of the hearing aids with a needle or similar object, otherwise it will damage the device.Do not place in a hot or humid location. You should never leave
- your hearing aids near heating appliances or in direct sunlight, and you should also avoid humid locations such as bathrooms or near a humidifier. otherwise it will damage the device.
- In a closed car in summer, the temperature can rise to very high levels. Do not leave your hearing aids in a car, otherwise it may
- Do not use the hearing aids together with a cell phone, otherwise it may increase the noise and affect the sound quality.
- Radio wave emissions from mobile phones can cause noise in the hearing aids or result in reduced volume.
- Please contact the MANUFACTURER:

damage the device.

- for assistance, if needed, in setting up, using or maintaining the HEARING INSTRUMENT: or
- to report unexpected operation or events.

3.4 Specific warnings

Specific warnings / statements

Warning to keep small parts out of children's reach,to avoid swallow the small parts.

Warning not to use in explosive or oxygen-enriched atmospheres, it may damage the device.

Warning that it must only be used by intended person, Using a hearing aids designed for someone else may result in hearing damage.

Statement about the special needs of particular Patient groups
Warning about common conditions that could damage the device

Warnings that result from the risk management file

Permissible environmental conditions of transport and storage Each warning/safety contains: nature of Hazard; likely consequences;

precautions

IV. Contraindications

 Congenital atresia of external ear or deformity of external auditory meatus, a large amount of foreign bodies in external auditory meatus:

2) Deafness is unstable, and the degree of hearing loss often fluctuates:

 Complaint with headache, dizziness, earache, tinnitus and other symptoms that are not suitable for adaptation:

4) Sudden deafness in the past 3 months; progressive rapid deafness; obvious unilateral deafness or other acute ear disease;

5) Effusion in the middle ear and frequent purulence;

6) Central deafness: non-organic deafness:

7) Patients with acute otitis externa and tympanitis; 8) Patients with acute and chronic suppurative otitis media (in the

period of purulent infection);

9) Patients who are allergic to the material of this product.

V. Matters needing attention, warnings and tips

Before fitting the hearing aid, it should go through professional inspection and hearing test, and use it under the guidance of a doctor or a professional fitting technician of hearing aid.

 Pay attention to moisture, shock and high temperature of the

Pay attention to moisture, shock and high temperature of the product.

Do not immerse the hearing aid in any liquid. Remove the hearing aid before swimming and shampooing. After swimming or washing, wait for the ear canal to dry before wearing the hearing aid.

4. After removing the hearing aid at night, it should be placed in a case with a desiccant, protected from light, high temperature

and high humidity environment, and avoid falling.

5. The external surface of the hearing aid should be kept clean, and the earwax in the earplugs should be cleaned frequently.

The function and volume control switch should be used correctly, open and close as lightly as possible, to avoid excessive force and excessive force.
 Hearing aids should be regularly sent to the fitting center for

maintenance and inspection to ensure that the hearing aids are in good condition.8. If you feel uncomfortable ears during use, please stop using immediately.

9. Please do not put the hearing aid in the reach of infants and

young children. If swallowed accidentally, please consult a doctor immediately.

10. Applicable objects: Suitable for people with air-conducting hearing loss of about 30-50dB.

11. Please use hearing aids with hearing aid charging casees.

12. When you do not use hearing aids, please charge the product regularly to avoid battery damage; the recommended charging time interval of hearing aids is ≤28 days;

canal to dry before wearing the

VL KNOW YOUR DEVICE

[How to use hearing aids]

- 1. Turn the knob from "OFF" to "1", the hearing aid is turned on
- 2. Choose one of the four different sizes of earplugs that suits you and fit it to the sound outlet of the hearing aid.
- 3. Fit deeply the hearing aid with earplugs in your ear canal until it is stable.
- 4. Adjust the volume knob to the appropriate position.
- 5. When removing it after use, gently remove the earplugs by pulling up the line.
- 6. After use, turn the knob to the "OFF" position.
- 7. If the power is too low to work, please put the hearing aid in the charging case to charge
- * Notice: Please trun off the hearing aid when charging



Figure 1: Appearance of the hearing aid

If howling happens, please check whether the hearing aid is worn according to the right steps. If the operation is correct but the howling still exists, please replace with bigger size of earplug. The knob can switch the power as well as the volume, and please turn it off when not use.

[Fault self-check] project	Possible Causes	Solution
	The button time is too short to start	Long press the "volume button" for 3 seconds, restart
Hearing aid has no sound	Battery is dead	Connect the hearing aid to the charging case for charging
	Plugging out the mouth or microphone	Clean the sound port or microphone port
The voice is very weak and unclear	Low battery	Connect the hearing aid to the charging case for charging
	The volume is too low	Turn up the volume
	Earplugs loose	Re-wearing the hearing aid

Table 3: Hearing aid failure self-checking table

-10-

【How to use the hearing aid charging case】

Charging the charging case: When the USB cable connected to the power adapter is inserted into the USB port of the charging case, the screen of the charging case lights up.

When the green light in the battery icon marked "Case" is on, it indicate the status as follows:

- \emptyset When the green light blinks, the case is charging;
- $\ensuremath{\text{\varnothing}}$ When the green bright is all lit and stop blinking, the case has competed charging;



Figure 2: Schematic diagram of hearing aid charging case

When using the adapter to charge the charging case, the hearing aids are charging as well.

[Fault self-check] project	Possible Causes	Solution
	Not dialed to the hearing aid charging file	Dial to the hearing aid charging file
After the hearing aid is connected, the hearing aid indicator is not lit	Poor contact between hearing aid and charging case	Reinsert the hearing aid into the charging case
	Hearing aid reverse	Check to see if the hearing aid is reversed
Light does not shine	Low battery	Connect USB cable to charge

Table 4: Charging case fault self-checking table

Parts Description	Function
MICROPHONE COVER	The Microphone is located under the Microphone Cover. It picks up sounds from your surroundings.
SPEAKER	The Speaker is located under the Earplug. It amplifies sound. The world's about to be piped through in surround sound.
EARPLUG	Earplugs allow D30 devices to be comfortably suspended inside the ear canal, which is exactly where you want them.
REMOVAL THREAD	The Removal Thread is used to insert and remove your D30 devices. It should always be facing down when inserting the device into your ear.
RIGHT AND LEFT	Each device is labeled with either an L or an R. These correspond to the ear in which the D30 device should be inserted. L is for your left ear and R is for your right. Simple, right? Or, is that

left?

Charger Lid

Indicator Lights	Each device is labeled with either an L or an R. These correspond to the ear in which the D30 device should be inserted. L is for your left ear and R is for your right. Simple, right? Or, is that left?
Charger Indicator Lights	The charging case's built-in battery has 3 indicator lights. If 2 of 3 indicators are lit, it's about 2/3 charged. The pulsing white light tells you that the charger is actively charging.
USB Power Cord	1

List of accessories

Part name	Type and specification	QTY	Part no.
Earplug	Silicon gel	6 pcs	031-010000-001
USB Cord	5V/1A	1 pc	030-700501-542

NOTE: Always us the original accessories by manufacturer. Change or replace the accessories while there are inconformity requirements may be reduced the safety and effectiveness of the device.

Open (or close) the charger lid, and the white indicator lights will show the charge level of any

hearing devices inside and also for the charger

itself. The lights will turn off after 10 seconds to

save battery, but don't worry, any hearing devices

VII HOW TO USE CHARGING YOUR D30 DEVICES.

1) REMOVING YOUR DEVICES FROM THE CHARGER

Pull up on the removal thread to remove the device from the charger.

2)INSERTING YOUR DEVICES INTO THE CHARGER

Remove the device from your ear, and gently push straight down on the black body of the device. When correctly positioned, the white cradle light will turn on and the hearing device indicators on the front of the charger will scroll, then show the charge level.

FINDING THE PERFECT FIT

Grasp the body of the D30 device between your thumb and index finger. With your other hand, grasp the regular size Earplug on one side at the bottom and peel it up and away from the body of the device





Push



INSERTING HEARING AID AND STARTING USE

 To insert the device into your ear, hold it with your thumb and index finger, grasping the removal thread.



2) Gently insert the tip of the device into your ear canal. Softly press it into place with your finger.





REMOVAL

1) Grasp the removal thread and gently pull.

Note:

Everyone's ear canals are shaped differently. In fact, it is not uncommon for the left and right ear canals to bend in different directions, even in the same person. If you feel light resistance when you first insert the D30 device, and it doesn't feel like it has gone in all the way, the D30 device might just need a little help. Give it a little nudge left, right, up, or down to see if you have a bend in your ear canal, and if you can, nudge it around the bend so it goes into place more fully. But PLEASE be gentle and don't force it.

Make sure that the Earplug is correctly attached. In rare cases, the Earplug could remain in your ear after removing the D30 device. If this happens, have the Earplug removed by a healthcare professional.

If you apply hairspray or cosmetics, please do so BEFORE inserting the D30 devices. Otherwise they could clog the microphone. Likewise, if you apply hand lotion, please do so AFTER the devices have been inserted, so the lotion does not clog the microphone.

Consult your hearing care professional if you have difficulties

removing the hearing aid.

After removal, it's a good idea to inspect your devices for wax buildup, or to replace the Earplugs or wax guards if needed. You can read more about this in the D30 Care section

AMPLIFICATION LEVELS

Your D30 devices have four Volumes, ranging from different amplification. To go from one volume to the next, switch the knob for volume controll.

Stop using the Hearing Aid

1) If any of the symptoms described below occurs, stop using the hearing aid and seek medical assistance or contact your hearing aid dispenser:

There is a rash or eczema on parts where the hearing aid contacts the skin.

The skin contacting parts of this hearing aid are made of a special material designed to minimize skin irritation. However, in rare cases, allergic reactions may occur, which can lead to eczema.

There is discharge from the ear during hearing aid use, or treatment of the ear has become necessary.

Hearing capability has suddenly deteriorated markedly.

2) In rare cases, the Earplug could remain in your ear afteremoving the D30 device. If this happens or you cannot locate the Earplug, have a healthcare professional remove it or verify it is not still in your ear.

VIII. MAINTENANCE AND CLEAN

8.1Daily maintenance

It is KEEPING YOUR D30 DEVICES CLEAN

The Earplugs may sweep out excess wax with each removal.

There's often a sizable amount of wax that may come out

during the initial days of using your devices. That amount should lessen over time. Wax buildup orother debris may lessen their sound quality and performance



CONTACTS

Wipe the contacts with the microfiber cloth.

CLEANING THE CRADLE

Lint or wax can also collect on the gold charging contacts inside the cradle. Periodically check this area to make sure it is clean. If you see any lint or wax, you can also clean this area with the microfiber cloth.
Ø DON'T SHARE YOUR D30 •
For hygienic reasons, please do not do this



KEEP D30 DRY

Before placing your D30 devices in the charger, make sure the devices are completely dry. Long-term exposure to moisture can harm your devices. Let your devices air dry or dry them with a dry cloth.

Don't use hot air or a hair dryer to dry your D30 devices. It might give them that stylish, carefree, wind-blown look, but it could also damage their internal electronics.

D30 DEVICES ARE NOT WATERPROOF

Last but certainly not least, D30 devices are not waterproof. Please do not immerse or submerge your devices in water, alcohol, or any liquid. Don't wear them while swimming or showering, and leave them behind when visiting a hot tub or steam room.

8.2Cleaning

1)Replace the earplug

On average, the Earplugs will need to be changed every 3 months due to wax buildup. People with a lot of wax may need to do it more frequently. You'll find out quickly which camp you're in. Replacement Earplugs can be found in the package.

Grasp the body of the D30 device between your thumb and index finger.

With your other hand, grasp the Earplug on one side at the bottom and peel it up and away from the body of the device. Discard the used Earplug

Now that the Earplugs are removed, use a dry cloth to wipe the nose clean.

Take the clean Earplug in your other hand. Face the base of Earplug toward the nose, push and twist it all the way on, making sure to cover the orange markings on the device.

IX. MAINTENANCE AND CLEAN

9.1 Daily maintenance

It is important to keep your instrument clean and dry. On a daily basis, clean the hearing instruments using a soft cloth or tissue. In order to avoid damage due to humidity or excessive perspiration, the use of a drying kit is recommended.

9.2 Care and maintenance

Put it in where children could not reach, dry and no exposed in the sun. Do not place hearing aids near high-temperature heating areas

such as stoves.

Do not leave the hearing aid in a humid place for a long time.

Do not scratch the microphone with sharp objects to avoid damage to the microphone.

Do not disassemble or attempt any repairs by yourself. Ask the dispenser for repair.

9.3 Cleaning

1) Cleaning the earplug Remove ear wax plugged in the earpiece using stick and brush.



2) Cleaning hook

Using a soft cloth or tissue wipe off any moisture, perspiration, or debris from the surface of the hook.

Note: Do not use alcohol or other cleaning solvents to clean the hook as this could damage the protective covering.

X HEARING AIDS CARE

Keep your hearing aids clean. Heat, moisture and foreign substances can result in poor performance.

- •Use a cleaning brush or soft cloth to clean debris from around the user control, microphone and battery compartment; inspect the receiver, earbud or eartip and wax guard regularly.
- •Never use water, solvents, cleaning fluids or oil to clean your hearing aids.
- •Charging contacts should always be kept clean and dry.

 Your hearing professional can provide further information on

Your nearing professional can provide further information on additional maintenance procedures for your hearing aids, if needed.

Helpful Hints

- -Do not take apart your hearing aids or insert the cleaning tools inside them. •When not in use, place your hearing aids in the charger and store:
- -In a dry, safe place
- -Away from direct sunlight or heat to avoid extreme temperatures
- -Where you can easily find them
- -Safely out of reach from children and pets

Synergy Charger Care

•Keep your charger clean. Heat, moisture and foreign materials can result in poor performance.

- Using the provided cleaning brush keep the charging ports clear of debris.
 Do not use water, solvents or cleaning fluids to clean the charging
- ports.

 -Keep lid closed as much as possible to avoid dust and debris build up.
- Store your charger in a clean and dry location, i.e. a dresser or shelf rather than the bathroom or kitchen.
- •To ensure the longest life of your rechargeable hearing aids batteries and the batteries in the charger:
- -Fully charge hearing aids batteries every night.

Service and Repair

If, for any reason, your hearing aids and charger do not operate properly, do NOT attempt to fix it yourself. Not only are you likely to violate any applicable warranties or insurance, you could easily cause further damage.

Should your hearing aids and charger fail or perform poorly, check the guide on the next page for possible solutions. If problems continue, contact your hearing professional for advice and assistance. Many common problems may be solved in your hearing professional's office or clinic.

Troubleshooting Guide

SYMPTOM	POSSIBLE CAUSES	SOLUTIONS	
	Blocked tubing/earbud	Clean or replace wax guard as needed	
Not Loud Enough	Hearing change	Contact your hearing professional	
	Debris buildup	Clean both microphone and receiver with brush	
Inconsistent Performance	Restart required	Place in charger until charging begins and remove-this will power cycle your hearing aids	
	Blocked tubing/ earbud	Clean or replace wax guard as needed	
Unclear, Distorted Performance	Restart required	Place in charger until charging begins and remove-this will power cycle your hearing aids	
	Blocked tubing/ earbud	Clean or replace wax guard as needed	
	Defective hearing aids	Contact your hearing professional	
Dead Hearing aids	Charge required	Place in your charger the LEDs stop blinking and become solid	

Dead Hearing aids	Blocked earbud/tubing	Clean or replace wax guard as needed
Dead Healing alds	Crimped tubing	Contact your hearing professional
No LED indicator when hearing aids are inserted into the charging port	Incorrect orientation	Connect the micro USB to your charger and plug it into the wall. The on-board battery LEDs will turn on for a few seconds to indicate connection to the power source. If they do not, contact your hearing professional.
	Dead battery	Reposition your hearing aids in the port with the earbud resting in charger reservoir.
Red blinking LED by charging port	Fault occurred	Remove the hearing aids from the charging port, wait until the LED turns off, reinsert. If the red blinking LED persists, contact your hearing professional.
While charging cordless, no LEDs are illuminated	Power off	To refresh LEDs, remove a hearing aids from the charging port for 3 seconds and then reinsert it into the charging port. Both the charging port LEDs and the on-board battery LEDs will illuminate after turn it on.

Hearing aids	Incorrect orientation	Turn off the hearing aids. Reposition your hearing aids in the port with the earbud resting in the charger reservoir. Confirm that the charging LED begins to glow.
whistling in the charger	Dead battery	Your charger's on-board battery has died. Plug your charger in. If you do not have the cord with you, push and hold the hearing aids's rocker switch for 3 seconds to turn it off. This will conserve the charge in your hearing aids.

XI. TIPS FOR BETTER COMMUNICATION

Your hearing professional will recommend an appropriate schedule to help you adapt to your new hearing aids. It will take practice, time and patience for your brain to adapt to the new sounds that your hearing aids provides. Hearing is only part of how we share thoughts, ideas and feelings. Reading lips, facial expressions and gestures can help the learning process and add to what amplification alone may miss.

Please review the following simple communication tips:

For You

•Move closer to and look at the speaker

•Sit face-to-face in a quiet room

•Try different locations to find the best place to listen

•Minimize distractions

•Background noises may be frustrating at first; remember, you have not heard them for a while

•Let others know what you need; keep in mind that people cannot "see" your hearing loss

•Develop realistic expectations of what your hearing aids can and cannot do

•Better hearing with hearing aids is a learned skill combining desire, practice and patience

For Your Family and Friends

Your family and friends are also affected by your hearing loss. Request that they:

•Get your full attention before beginning to speak

Look at you or sit face-to-face in a quiet room
Speak clearly and at a normal rate and level; shouting can

Rephrase rather than repeat the same words; different words

may be easier to understand more difficult
•Rephrase rather than repeat the same words; different words
may be easier to understand

•Minimize distractions while speaking

XII.TECHNICAL SPECIFICATION

All. I E OF INTO A E OF E OF TO A THOR	
Model	JH-D30
Output. OSPL90 Max.	≤115+3dB
FOG50 MAX Gain	≤24+3dB
EQ Input Noise	≤29+3dB
Frequency Range(Not narrower than)	350Hz-4000Hz
Working Current	≤2mA
Total Harmonic Distortion	≤5%
Working Volatage	D.C 1.5V

*Notice: The above parameter index testing is on basis of FONIX8000Hearing Aid Test System;Inspection standard: GB T 25102.7-2017 / IEC 60118-7 2005, 2CC coupling cavity HA-1

Item	Charging Case
Working Current	≤20mA
Working Voltage	1.5V
Input Voltage	5V
Output Current	≤10mA
Output Voltage	D.C 1.5V

Accessories List

Manual: 1

Hearing Aids: 1 E

Earplug: 3 QC Mark: 1 USB Cable: 1

Adapte: 1 Input: 100

Input: 100-240VAC 50/60Hz 0.2A

* Optional accessories list:

Output: 5V == 200mA

Notes:

- This hearing aid is produced under the strict quality system of Huizhou JINGHAO Medical Technology Co.,Ltd.
- The device fulfils the provisions of the EC directive 93/42/EEC (Medical Device Directive) and the Harmonize Standard as IEC 60601-1, IEC 60601-2-66, IEC 60118-7, IEC 60118-13, EN ISO 10993-1/-5/-10 and EN ISO 14971.

(Follow operating instructions
	B type applied part
Ø	Disposal in accordance with Directive 2002/96/EC (WEEE)
C € ₁₆₃₉	Complies with the European Medical Device Directive (93/42/EEC and amended Directive 2007/47/EC. Notified Body is SGS Belgium.
	Manufacturer information: The manufacturer is: Huizhou Jinghao Medical Technology Co.,Ltd.
EC REP	Shanghai International Holding Corp. GmbH (Europe) Address: Eiffestrasse 80,20537 Hamburg, Germany
~	Date of manufacture
SN	Serial number
1	Warning/ Danger: Improper use might cause serious injuries.
IP21	IP code of the device: this device's grade of against ingress of solid foreign objects – the access probe of $\geq \varnothing 12.5$ mm shall not penetrate; the grade of waterproof is vertically falling drops shall have no harmful effects.
	00

-29-

-30-

XIV. MAINTENANCE. STORAGE AND DISPOSAL

- 14.1 Maintenance
- We do not authorize any institution or individual to maintain and repair of the product. If you suspect that the products have any questions, please contact the manufacturer or distributor to handle the case.
- The user must not attempt any repairs to the device or any of its accessories. Please contact the retailer for repair.
- Opening of the equipment by una- uthorized agencies is not allowed and will terminate any claim to warranty.

warning: No modification of this equipment is allowed!

- 14.2 Storage
- If you Do not use it, turn off the hearing aid, take out the batteries, and then put it into the storage case.
- 2) Do not put the device under the sunshine, high

- temperature and moist environment or someplace which maybe get in touch with fire or is vulnerable to vibration.
- 3) Keep the device storage in following environmental ranges:-20~55°C, ≤95%RH, 700-1060hPa

14.3 Disposal

Please dispose of the device in accordance with the directive 2002/96/EC – WEEE (Waste Electrical and Electronic Equ- ipment). If you have any queries, please refer to the local authorities responsible for waste dis- posal.

XV. GUARANTEE

We grant you a lifetime guarantee after the date of purchase for two year. Any damage caused by improper handling shall not be covered by the guarantee. Batter and packaging are also excluded from the guarantee. All other damage claims excluded. A guarantee claim must be submitted with the purchase receipt. Please

pack your defective instrument well and send with sufficient postage to the distributor.



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